



Implementation in Overloaded Bureaucracies: Internal Strain, External Consequences

Workshop organized by **Alexa Lenz** (CAS Researcher in Residence)

Date: 17. March 2026

Venue: Center for Advanced Studies, Seestr. 13, 80802 Munich

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- 9:30 – 10:00 Opening Remarks by CAS and Workshop Introduction
 Simone Glasl and Alexa Lenz
- 10:00 – 13:00 **Session I: Internal Strain & Coping with Overload**
- 10:00 **Jan Vogler:** Prestige and Personal Connections in a Bureaucracy of Violence: Promotions of High-Level Officers in the German Wehrmacht during World War II
- 10:40 **Justine Marienfeldt:** Relief or rebound? How digitalization and AI redistribute strain in street-level bureaucracies
- 11:20 *Coffee break*
- 11:40 **Bjorn Kleizen:** A vicious circle? How institutional implosion contributes to cycles of overburdening and administrative limbo
- 12:20 **Karoline Kolstad:** Rethinking Workload in Street-Level Bureaucracy: From Caseload to Taskload
- 13:00 – 14:00 *Lunch break*
- 14:00 – 17:00 **Session II: External Consequences & Public Perceptions**
- 14:00 **Jan Vogler:** Research Plan for ERC Project EQUILIBRIUM: Escaping Negative Equilibria in State-Citizen Relations
- 14:40 **Stefanie Rueß:** Governing Welfare within Informational Environments: A Media Literacy Experiment to Reduce Bias among Street-Level Bureaucrats
- 15:20 **Mirko Wegemann:** The consequences of banning gender-inclusive language
- 16:00 *Coffee break*
- 16:30 **Alexa Lenz:** Inequality effects of bureaucracies dealing with overload
- 17:00 – 18:00 **Wrap up & synthesis**
- 17:00 **Christoph Knill**
- 17:30 **Alexa Lenz:** Group discussion & perspectives
- 18:15 *Dinner at Restaurant Weinbauer, Fendstraße 5*